

ENTERPRISE TRUST CENTER

Sub-processor Register

A live list of every third party that processes Go4whatsapp customer data, along with purpose, processing location, data categories, and security posture.

Version Public v2026.04	Published 21 April 2026	Audience Buyers, procurement, InfoSec	Classification Public
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Change notification policy

Enterprise customers receive 14 days' written notice of any new sub-processor. Customers may object in writing; unresolved objections trigger commercial review and, if needed, pro-rated termination rights for the affected service.

Current sub-processors

Amazon Web Services	Primary cloud hosting — compute, storage, databases, backups	All customer data (message content, contacts, audit logs, files)	ap-south-1 (Mumbai) · me-south-1 (Bahrain)	ISO 27001, SOC 1/2/3, PCI DSS, HIPAA
Meta Platforms, Inc.	WhatsApp Business API message routing	Phone numbers, message content (end-to-end encrypted), delivery metadata	Meta infrastructure (global)	ISO 27001, ISO 27018, SOC 2
Stripe, Inc.	Payment processing for customer subscriptions	Billing contact, card tokens (PCI-scoped), invoice metadata	EU / US (Stripe-managed)	PCI DSS Level 1, SOC 1/2
Postmark (ActiveCampaign)	Transactional email delivery (password reset, receipts, breach notices)	Email address, subject, body of transactional mail	USA (east-1)	SOC 2 Type II
Intercom, Inc.	Customer support chat + helpdesk	Support correspondence, contact email/name, conversation transcripts	USA / EU (Intercom-managed)	ISO 27001, ISO 27018, SOC 2 Type II

Google (Workspace + Analytics)	Internal collaboration (Workspace) and marketing-site analytics (GA4)	Employee data (Workspace); pseudonymised visitor events (GA4, IP-anonymised)	EU / USA (Google-managed)	ISO 27001/27017 /27018, SOC 1/2/3
Cloudflare, Inc.	CDN, DDoS protection, DNS	Request metadata (IP, user-agent, URL, latency) — no message body	Global edge network	ISO 27001, SOC 2 Type II, PCI DSS

Transfers and SCCs

EU → India transfers: Standard Contractual Clauses (Commission Implementing Decision 2021/914) executed and referenced in the MSA. UAE → India transfers: PDPL Art. 22 transfer clauses executed. UK transfers: UK International Data Transfer Addendum (IDTA) on request.

How to stay informed

- Public page: go4whatsup.com/compliance/ (authoritative version)
- Email alerts for Enterprise customers: subscribe at compliance-alerts@go4whatsup.com
- Version history: every revision to this document is logged at the end of the public compliance page

Go4whatsup reviews this register at least quarterly and on every material change in sub-processor use. Document version: Public v2026.04 · Published 21 April 2026.